

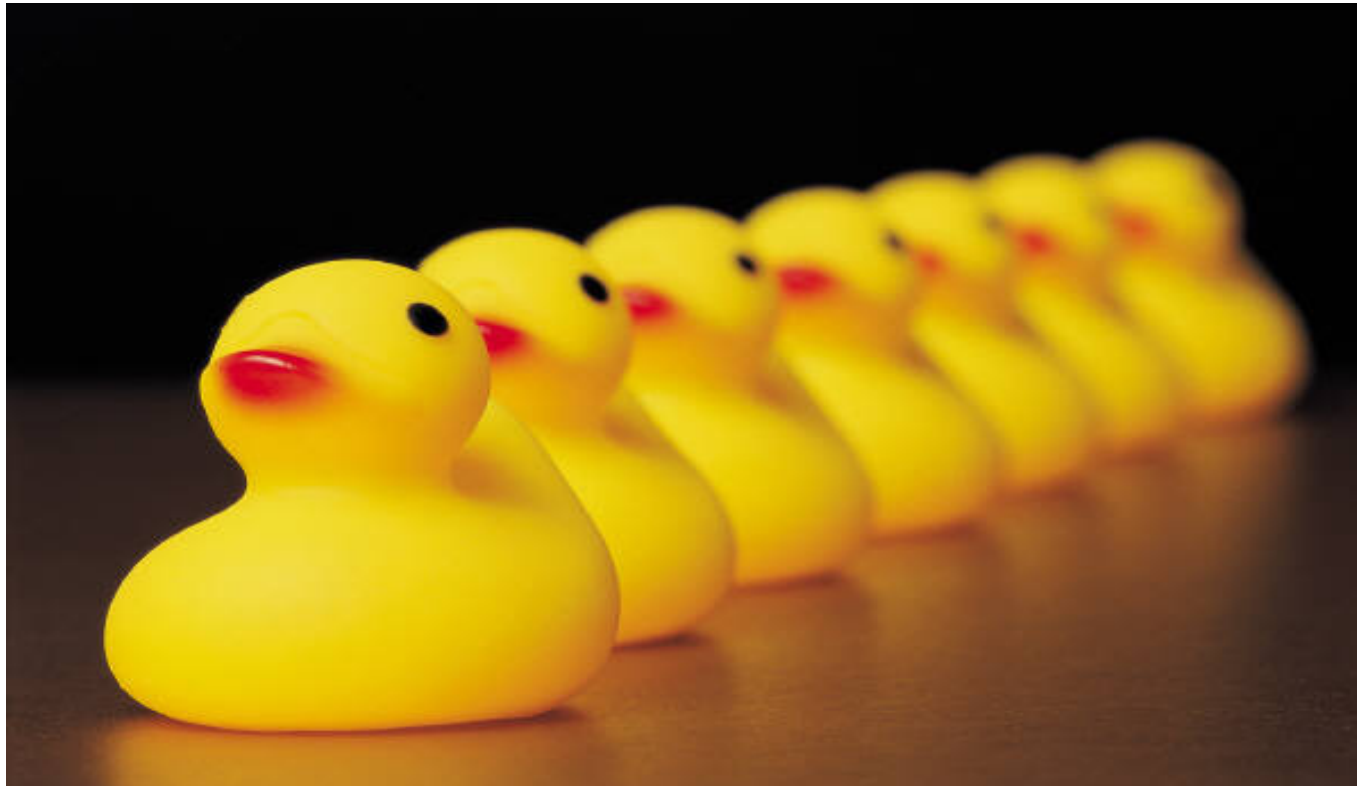
A fresh approach to people, homes and communities



## Dropping Stars

- And finally...

A fresh approach to people, homes and communities



A fresh approach to people, homes and communities



A fresh approach to people, homes and communities



A fresh approach to people, homes and communities



A fresh approach to people, homes and communities



## Asbestos

- High level of properties fully surveyed and held on electronic database
- Operatives with handhelds able to access easily records from database

## Gas Servicing

- Above 99.5% serviced
- Robust procedure for Court Action but not too robust

# Regulatory Reform (Fire Safety) Order 2005

- Fire Risk Assessments
- Responsible Person