

Gas Cooker Installation

Important information regarding this service

Please note that due to stopping restrictions we are unable to offer our Connection Services for London Red Route addresses.

Who Installs our Gas Cookers?

All our gas cookers are connected by fully qualified gas engineers from a third party organisation specialising in this service. Our gas engineers will not disconnect electrical cookers or install electric cooker points or disconnect electric cookers.

Please note that if your gas cooker is not installed by a qualified gas safe registered engineer (who will supply you with a gas safe certificate once the installation is complete) this may invalidate any supplier warranty. Without a gas safe certificate for your gas cooker your household insurance may be invalidated

If you currently have an electric cooker installed and you have purchased a gas cooker, your electric cooker must be disconnected, the electrical cooker removed and a working gas supply installed prior to our engineers visit.

Before ordering a connection service, please check:

- There is enough space for your appliance
- There is access to the working gas supply with a bayonet fitting in place – see illustrations below.
- That all pipework and connections conforms to all current gas standards and regulations
- That no carpentry alterations are required as we are not able to offer this service.
- That there is sufficient, safe clearance above and around the cooker site so as not to pose a fire or health and safety risk
- **That there is no combustible material behind, around or above the cooker location. For example the area directly above the cooker must not have any power points, switches, boilers or alarm sensors. Also, there must not be any flammable material such as wallpaper, wood, fabric wall coverings, curtains or shelving.**
- Please check there are no extensions to the gas connections as we will not be able to complete the installation if any of these exist.
- **If you do not currently have a gas cooker installed check to see if your gas supply is capped – see illustration below. If your gas supply is capped please check the gas uncapping service box when you order your product. If the uncapping service is not selected and your gas service is capped when our engineer attends he will not be able to connect your cooker.**
- **If you have a gas cooker installed please ensure that it has been connected using a bayonet fitting – Please see examples below – When checking your fitting please do this visually and do not tamper with the connection.**

Capped Gas Supply – What to look for

Open Gas Line

Below are illustrations of an open gas line. Natural gas lines have an open end and must be capped when an appliance is **NOT** connected to it. **Never Open a Natural Gas Valve.**

You are advised that if you have an open gas supply you should call a Gas Safe Registered engineer immediately to cap the supply as this is unsafe.

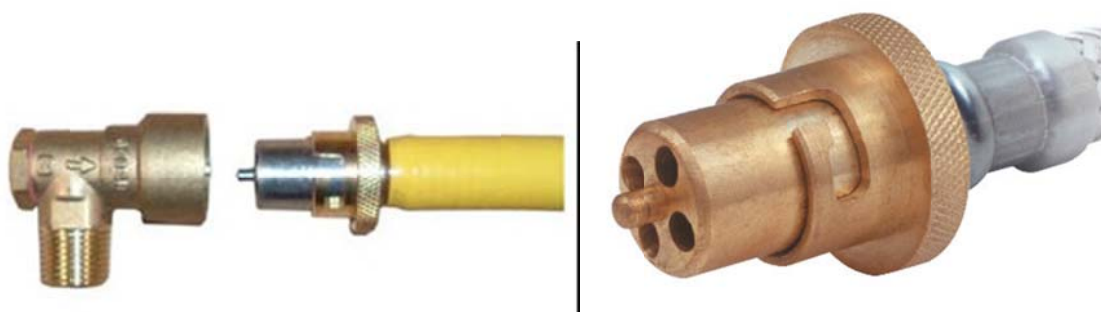
Examples of an Open Gas Supply



Examples of a Capped Gas Supply



Examples of Bayonet Fittings



What we do:

Assess the installation of your old appliance

- Check any plinths or panels can be easily taken off and re-fitted
- Check the existing machine aperture will accept the new machine.
- Check there are no obvious faults with the existing machine
- Check the condition of the flooring and adjacent units
- That the connection point is within 1 metre of the planned siting of the gas cooker

If our engineer is satisfied that all of the above criteria is met, and it is safe to do so, connection will be attempted. Our Engineer will then

- Safely disconnect your old gas cooker
- Unpack and check your new gas cooker
- Evaluate and connect to an existing working gas supply. Please note that your pipework and existing gas connection point must meet current regulations and standards otherwise we will not be able to carry out the connection.
- Connect your new cooker to the existing working gas supply.
- Test your new gas cooker to make sure its fully operational, working and is safe to use
- Take your old gas cooker away if this has been selected at the point of order
- Take away all packaging for recycling if you require us to do so

What we do not do:

- Connect into unsafe or non-compliant gas supplies
- Make any alterations to existing wiring, connections, pipework or gas supply
- Install to any extended gas connection points
- Connect the appliance if the space presents a fire or safety risk
- Connect the appliance if the space is not suitable
- Disconnect or remove built in or integrated appliances

Please ensure that the person present when connection takes place is of legal age. The connection will have a check list to be signed before the process is completed

Appliance Removal

As part of our delivery service we also provide an eco friendly removal service for old large kitchen items and televisions over 40" free of charge. When delivering your new appliance the drivers can take away the old appliance, this will then be disposed of by us in an environmentally friendly manner. We also remove all the product packaging, which is taken back to our warehouse and recycled - following the directive from the WEEE regulations. – **Please note this will only be carried out at the point of delivery or in the case of cookers at the point of connection. We cannot return at a later date to carry out this service and it is your responsibility to ensure that all items for disposal are ready at the time of delivery.**

With effect from July 2007, the UK's Waste Electrical and Electronic Equipment (WEEE) Regulations encourages business and consumers to arrange collection and recycling of household electrical appliances. Electronic waste is one of the fastest growing waste streams increasing 5% per year, it has been estimated that landfill space in the UK will run out within the next 10 years. To fulfil our obligations as a retailer, Our Electrical supplier has contributed to the Valpak WEEE Distributor Take Back Scheme www.valpack.co.uk

If you wish to utilise our removal service for Laundry appliances, Dishwashers, Cookers, Refrigeration products and large screen Televisions (40" and above), simply check the box beside 'Removal of Old Appliance' on the products detail page when placing your order.

Please note that Laundry and Dishwasher appliances will only be removed if disconnected and free of excess water. Refrigeration items must be fully disconnected and defrosted. Cookers can only be removed if disconnected and externally clean. Televisions must be unplugged and fully disconnected from other audio/ visual devices; additionally the TV must be 'free standing', we are unable to remove a television if it has been built-in to a cabinet or is mounted on a wall or wall bracket.

Unfortunately, we are not able to provide this service for range cookers, audio and small domestic appliances. To dispose of these items and to find out how you can minimise your effect on the environment please visit www.recycle-more.co.uk You will also find advice and tips on how to recycle waste electrical goods and other household items, making it quick and easy for everyone to recycle-more!