



Gill Bramfitt and Claire Harvey, Training Consultants, Abode

Gill and Claire possess more than 40 years' combined experience working in the housing and voluntary sectors. Their expertise covers policy development and implementation, housing practice, sustainability, community involvement and change and performance management. In addition to being an accredited CIH training provider, Abode work with housing associations, local authorities and ALMOs to provide a range of training services that meet the needs of organisations and individuals, whether employees, tenants or board members.

“Since its publication in August 2018 the Social Housing Green Paper has had a huge impact in focussing minds on the core features that make up the landlord-tenant relationship. While all social housing providers will have organisational ambitions and challenges that require bespoke responses, all agree it is more important than ever that their organisation is best placed to provide a home and a service resident can be proud of.

Working with the NHC, we have developed a range of courses to meet the needs of frontline staff in having the knowledge and skills to tackle the obstacles we know can arise.”

Email: info@abodetraining.org

Telephone: 07966 367086 / 07974 772635

Twitter: @abode

