



#OurNorth

NET ZERO

**UNDERSTANDING YOUR STOCK – ASSET
MANAGEMENT & ENERGY EFFICIENCY**

WEBINAR, 16TH SEPTEMBER 2020

THANK YOU TO OUR PARTNERS



LIVERPOOL
CITY REGION
HOUSING ASSOCIATIONS



Halton
Housing

thirteen

Managing and building homes

together
HOUSING
GROUP

Consortium
Procurement

reduce risk, save time, save money, be compliant



Welcome from the Chair

Tracy Harrison

Chief Executive

Northern Housing Consortium

Net-Zero: A New Framework for Asset Management

*Jon Slade,
Director,
Campbell Tickell*

CAMPBELL TICKELL

The Asset Management Implications of Energy Efficiency

September 2020



About CT

Approaching 25 years of consulting experience

Worked with all of the top 50 UK HAs by size

Strong track record in engaging Exec Teams and Boards on asset management

Worked with the commercial sector, contractors & charities



Associate model enables access to the best technical experts

Wide ranging experience of working with housing organisations

**Strategy development
Options appraisals
Stock rationalisation
Troubleshooting**

In depth understanding of regulatory landscape

Historical context

Carbon Zero

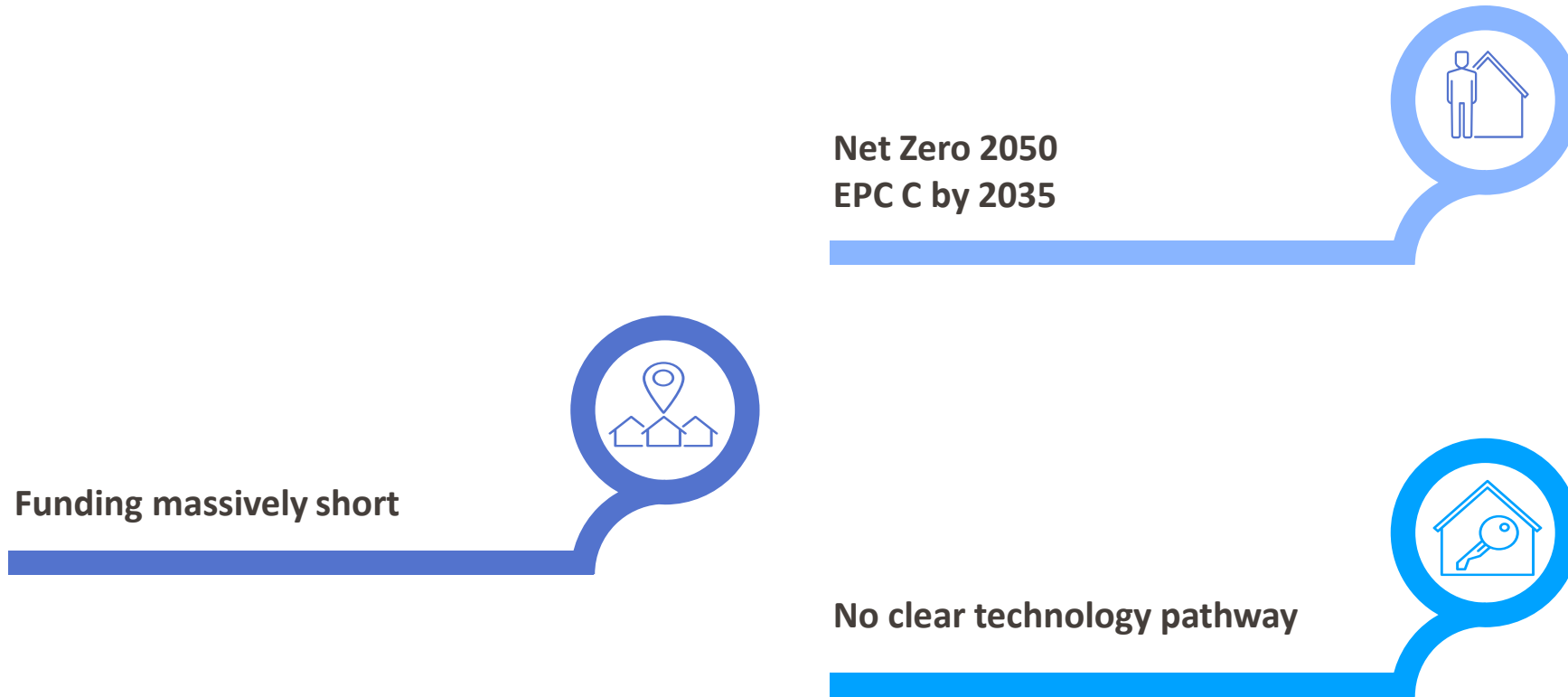
Emerging Building Safety Agenda

Strategic Asset Management

Traditional asset management



Current context

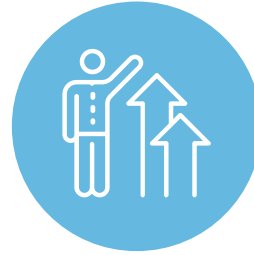


A range of interventions are possible



Buildings

First port of call
Retrofit
Super insulation
Etc.



Fuel Source

Goodbye to gas.
But range of
sources
available.





People



Supporting and
enabling
changes in
behaviour.

Offers some of
the best value.

Acceleration Needed

-  Final destination known.
-  Details of route to destination not known. Far too big an issue for each RP to deal with on their own terms.



-  Details of funding not known
-  Will hit each long-term financial plan differently

Escalating engagement and action



Paradigm



CAMPBELL
TICKELL

Retrofit Planning and Building Performance Evaluation

Marianne Heaslip,

Associate Principal,

URBED

Understanding Your Stock

targets and future-proofing

Marianne
Heaslip
Associate
Principal

URBED (Urbanism Environment and Design
Ltd)

- ‘Zero Carbon’ is a great outcome but a tricky target:
Focus on what you can measure and benchmark simply. Aim for performance and value, not just compliance.
- Having a ‘Whole House Plan’ is key:
Do it once, do it right - take a holistic approach.
- It’s not just about counting carbon:
Need to consider comfort, health and well-being, aesthetics and neighbourhood pride as integral to any plan!

Zero carbon

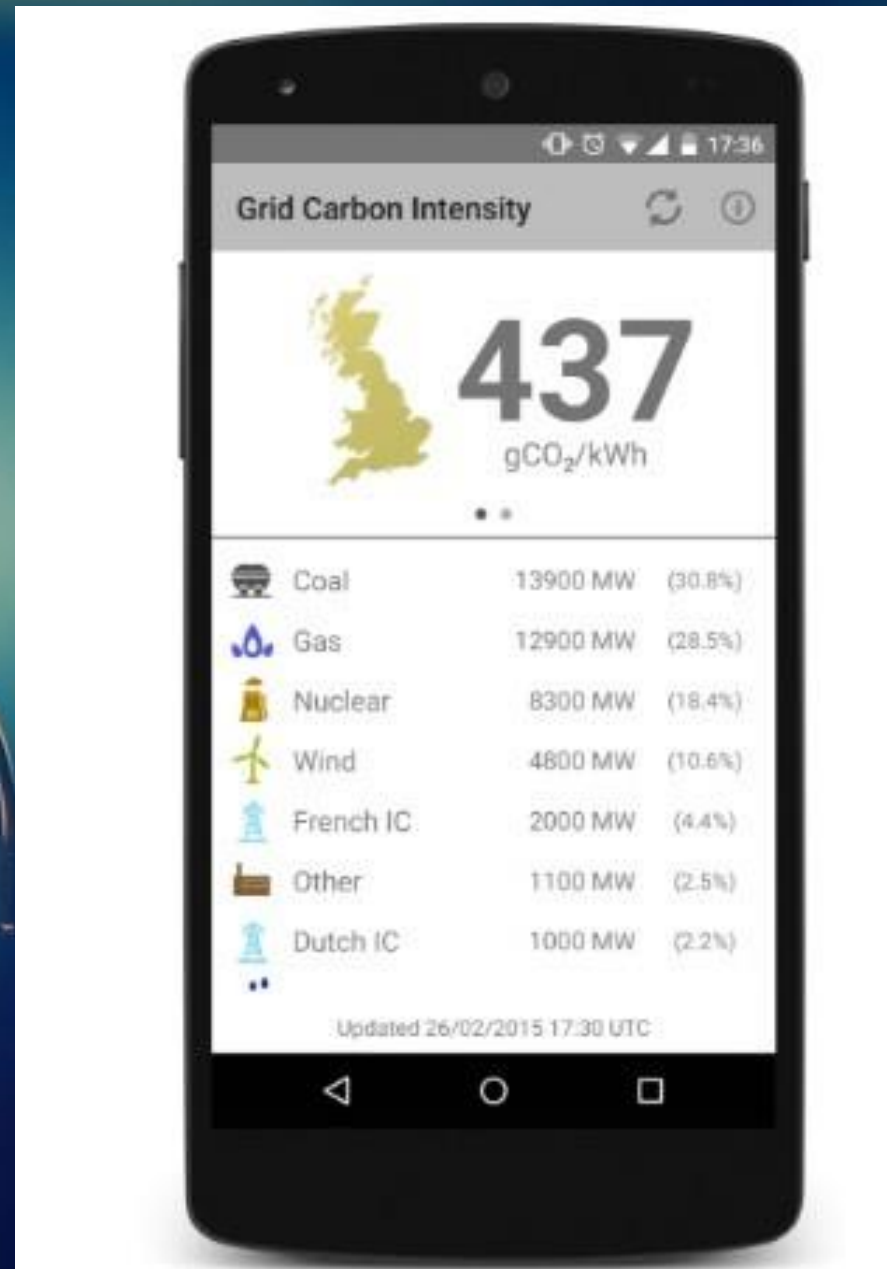
Net zero

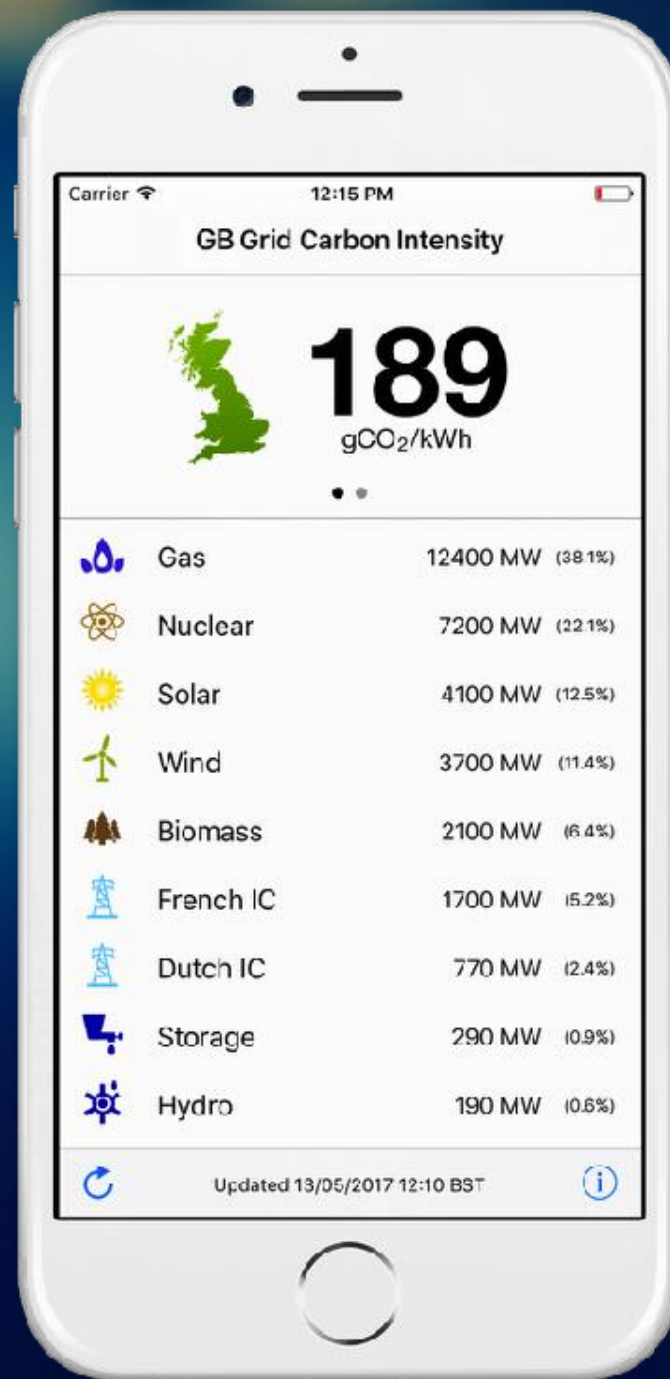
Carbon positive

Carbon neutral

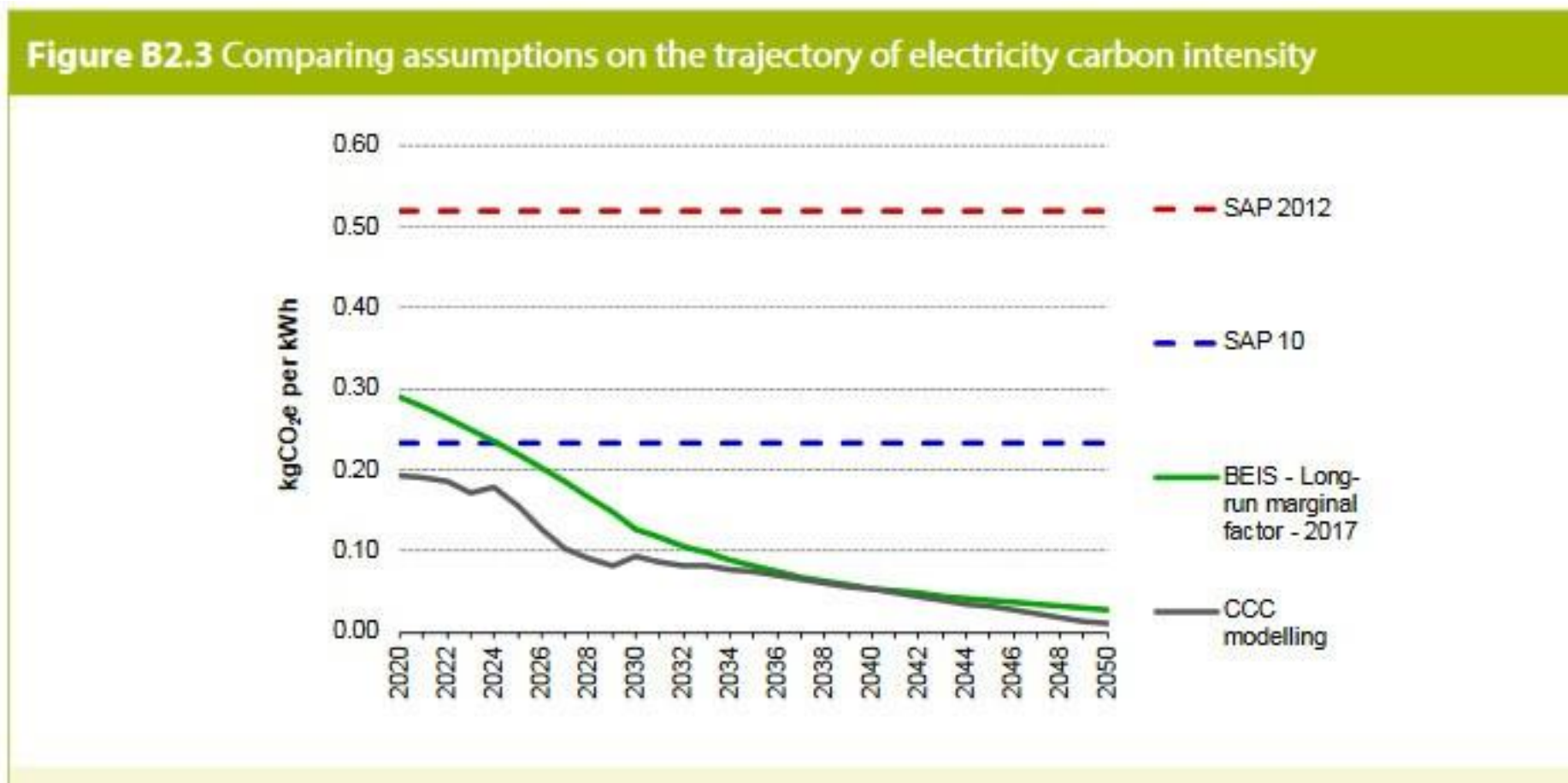
**ZERO
CARBON
READY?**



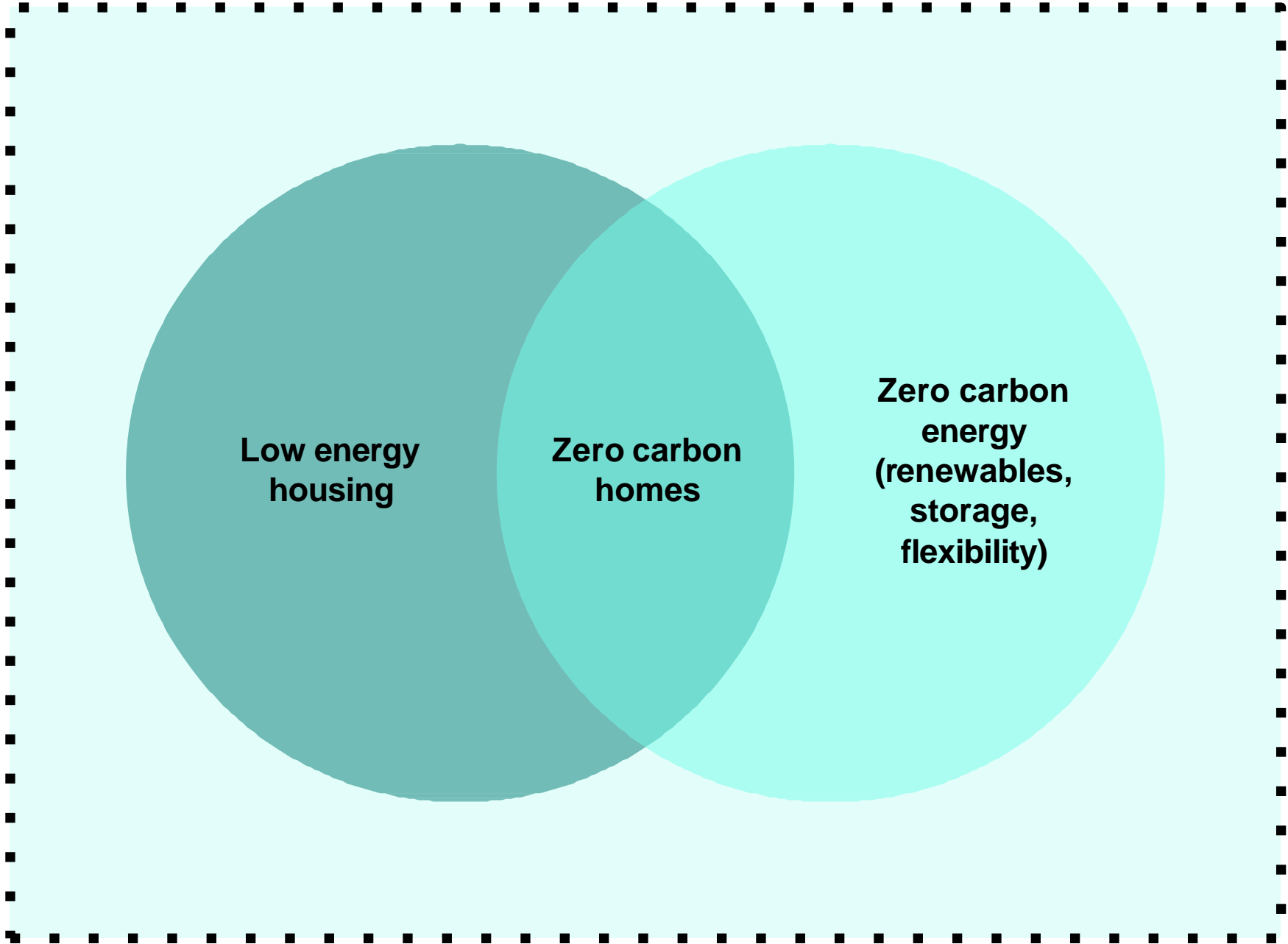




The changing nature of the grid has big implications for planning and benchmarking of stock:



https://www.icax.co.uk/image_Electricity_Carbon_Intensity.html

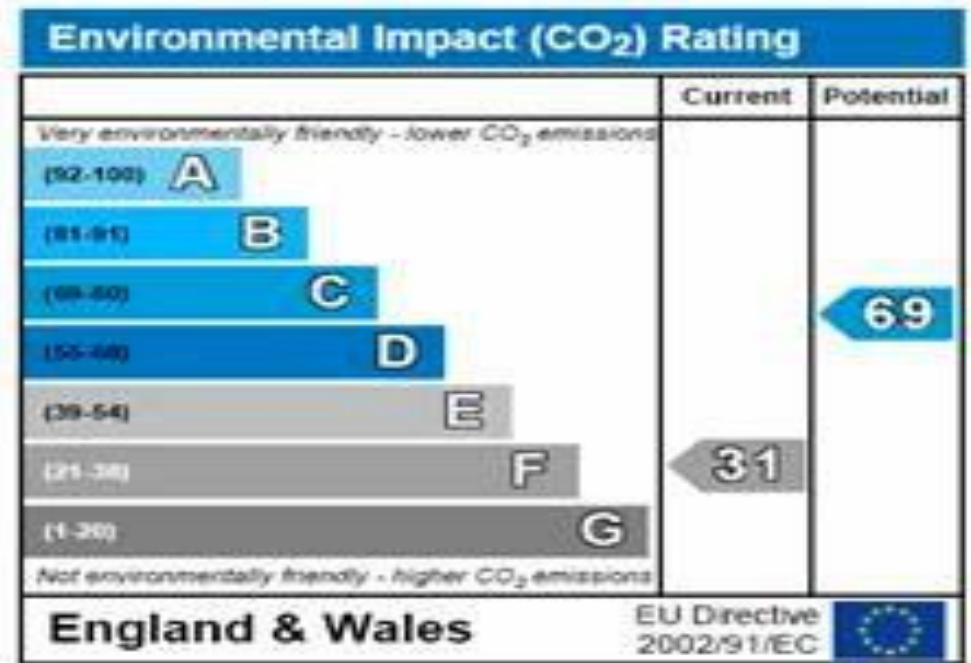
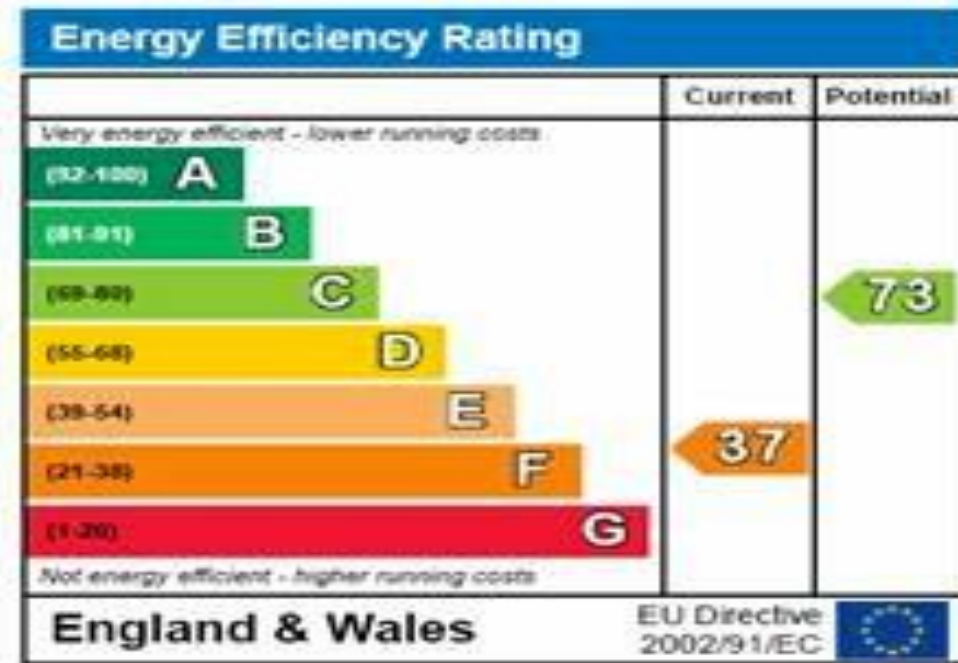


**Low energy
housing**

**Zero carbon
homes**

**Zero carbon
energy
(renewables,
storage,
flexibility)**

Just looking at the SAP rating won't tell you enough!



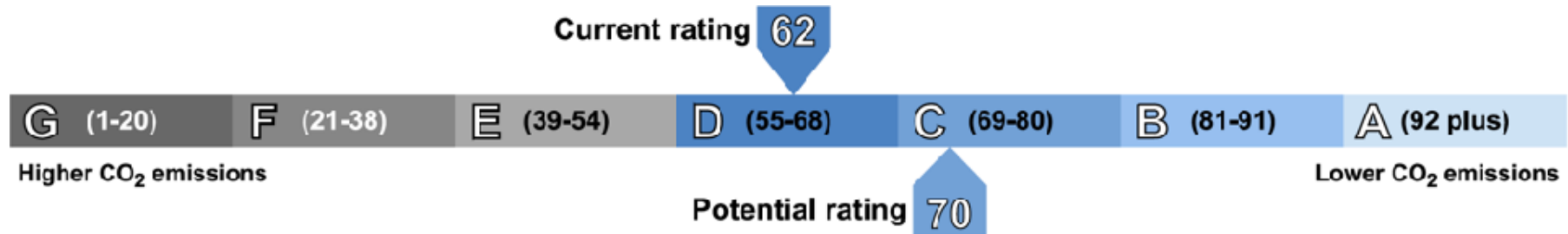
Modelling a 3-bed mid-century semi detached home:

	SHD	total gas kW total elec	kWh	Fuel Closts	CO2 (SAP 9.92)	CO2 (SAP 10)	SAP (9.92)	Band
Baseline	116	13740	2700	£ 1,174	53	40	69	C
Bregs	97	12784	2700	£ 1,137	36	9	80	C
Bregs+ PV	97	12784	1581	£ 940	29	8		
Bregs+ASHP	97	0	5678	£ 1,069	36	23		
B regs+ ASHP+PV	97	0	4559	£ 872	26	7		
Fabric First	42	6854	2955	£ 948				
Fabric First + ASHP	42	0	5185	£ 1,070				
Fabric First + ASHP + PV	42	0	4066	£ 874				

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....but there is useful information in an EPC



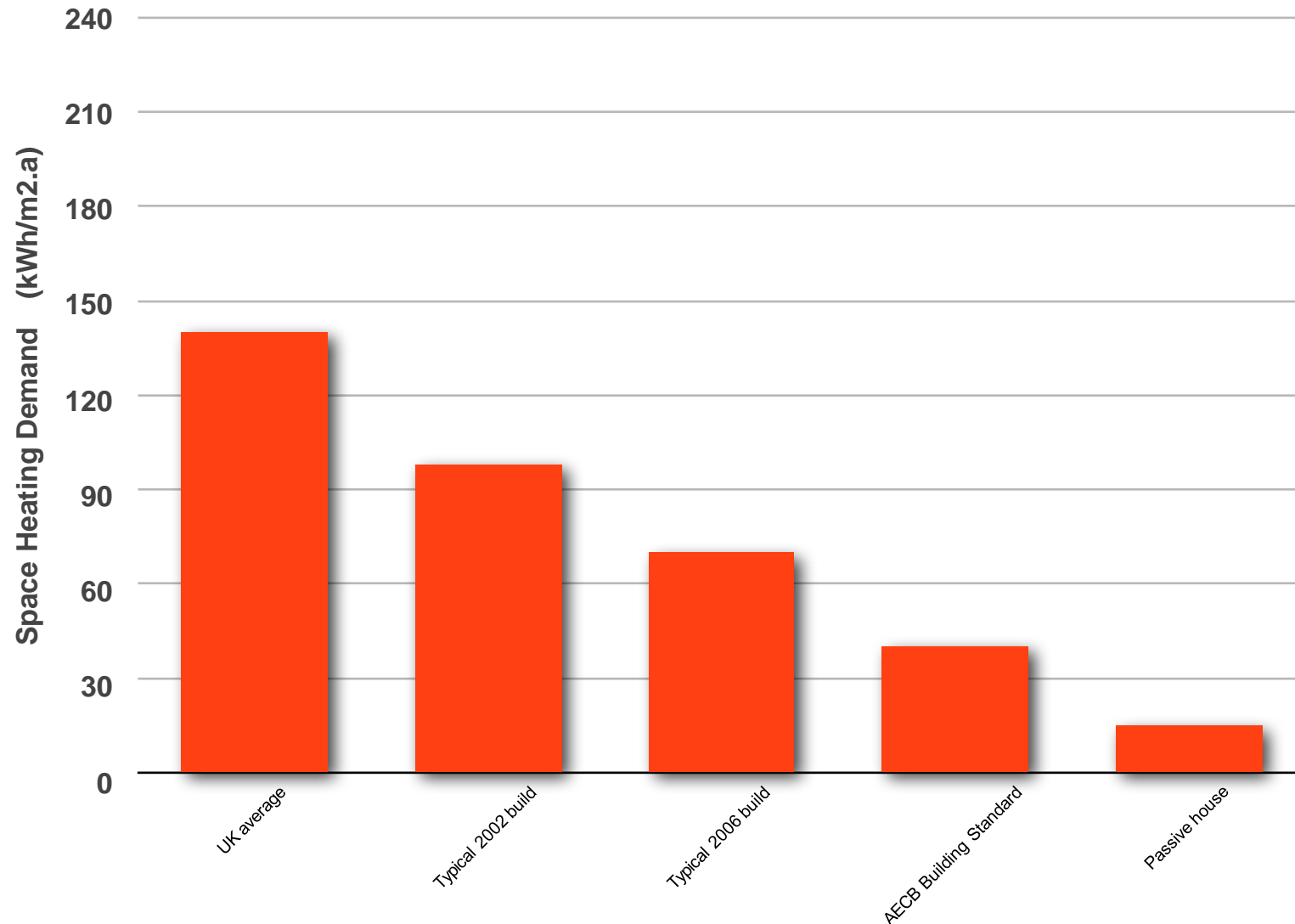
Your home's heat demand

For most homes, the vast majority of energy costs derive from heating the home. Where applicable, this table shows the energy that could be saved in this property by insulating the loft and walls, based on typical energy use (shown within brackets as it is a reduction in energy use).

Heat demand	Existing dwelling	Impact of loft insulation	Impact of cavity wall insulation	Impact of solid wall insulation
Space heating (kWh per year)	12,545	N/A	N/A	N/A
Water heating (kWh per year)	2,881			

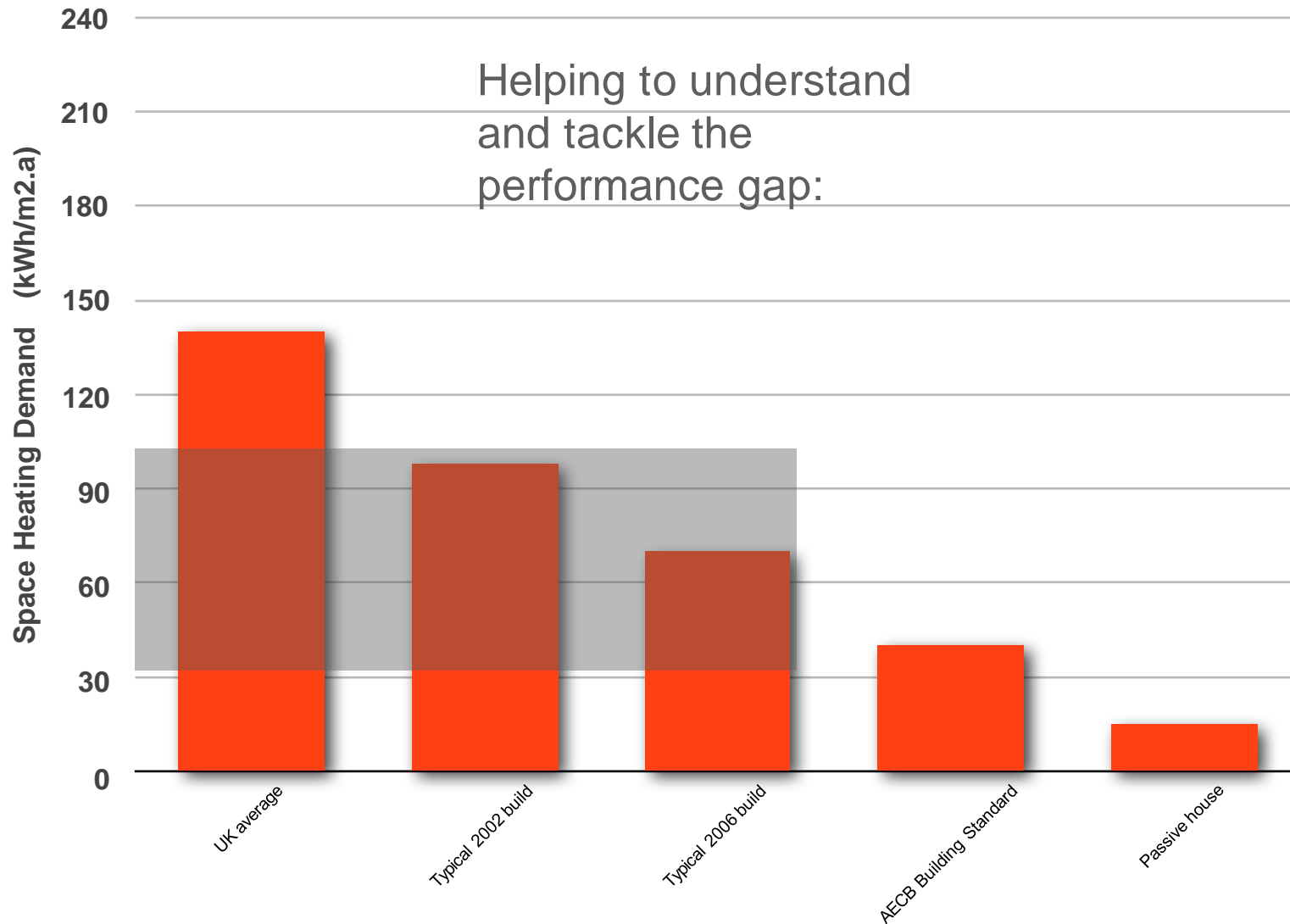
which can be normalised and benchmarked against area

Space heating demand is a particularly useful metric:



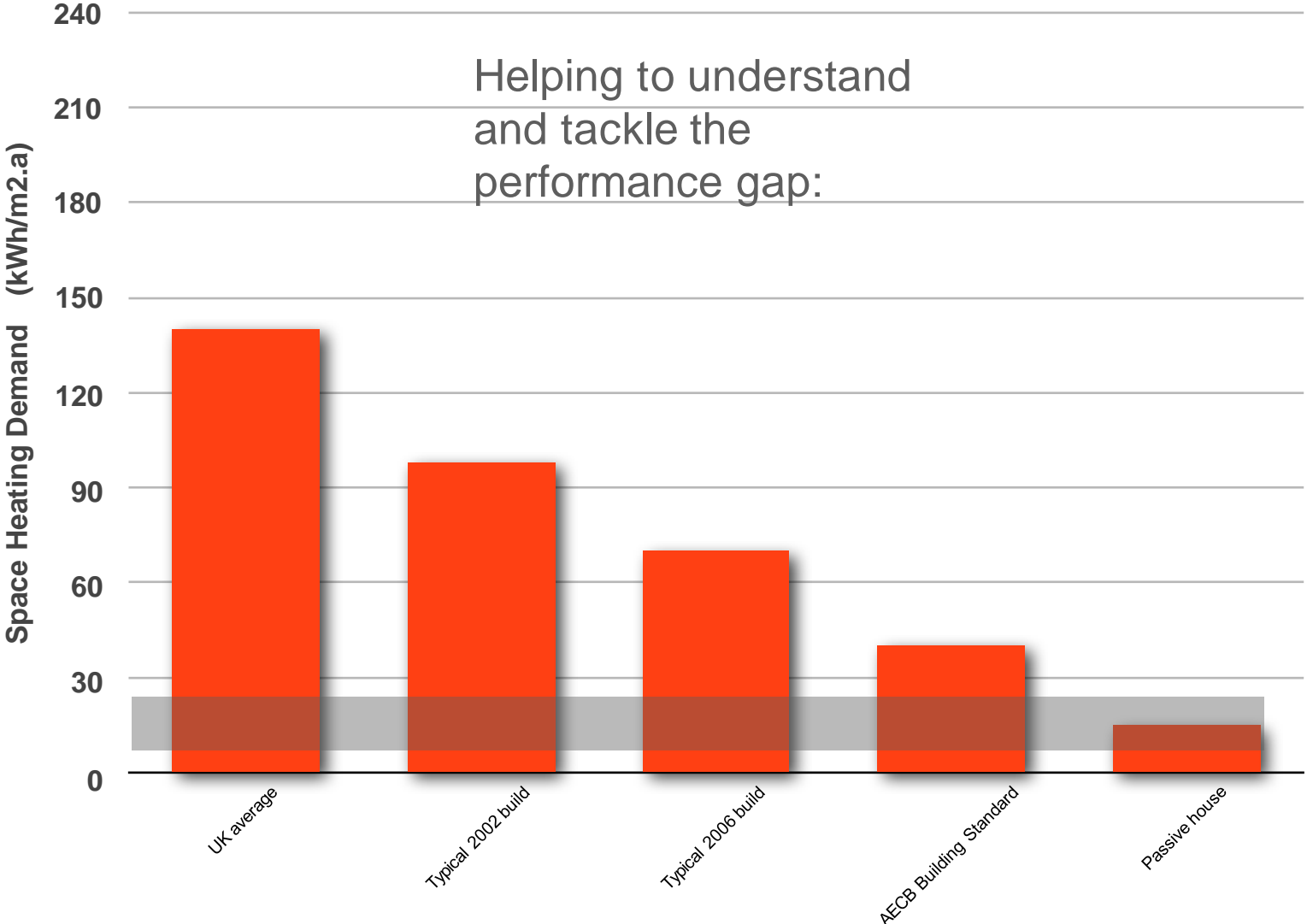
Good for: fuel poverty, comfort, health, lower bills, reduced carbon emissions, simple management, durability, long life.

Space heating demand is a particularly useful metric:



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Space heating demand is a particularly useful metric:



Good for: fuel poverty, comfort, health, lower bills, reduced carbon emissions, simple management, durability, long life.



Suggested alternative metrics, to maximise performance and value:

- **Space Heating Demand** (and/or Heat Loss Parameter)

(doesn't change over time, informs design)

- **Peak Heat Load**

(informs design + system wide effects)

- **Energy Use Intensity**

(measure-able at the meter, includes all energy use)

- **Running Costs**

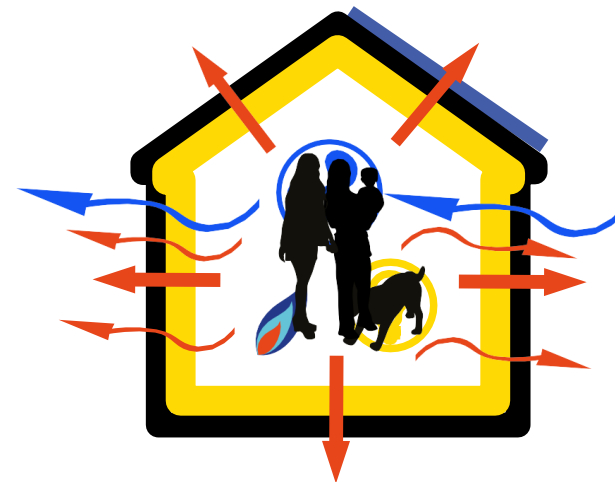
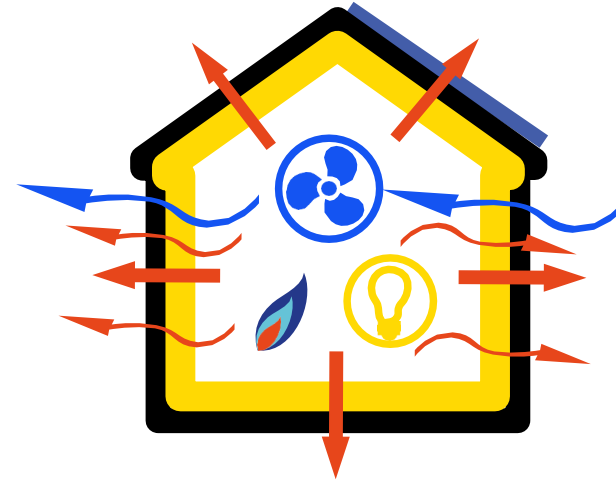
(tracked against fuel poverty risk)

- **Carbon emissions**

(over time / whole life - but be clear about assumptions!)

Have a whole house plan!

- Homes are the site of a number of interacting systems - a holistic approach is necessary to avoid unintended consequences.
- This includes consideration of repair and maintenance needs, ventilation and moisture management - its not just about energy systems!
- It also needs to consider people, their needs and habits. e.g - is there somewhere they can safely dry clothes?



Have a whole house plan!

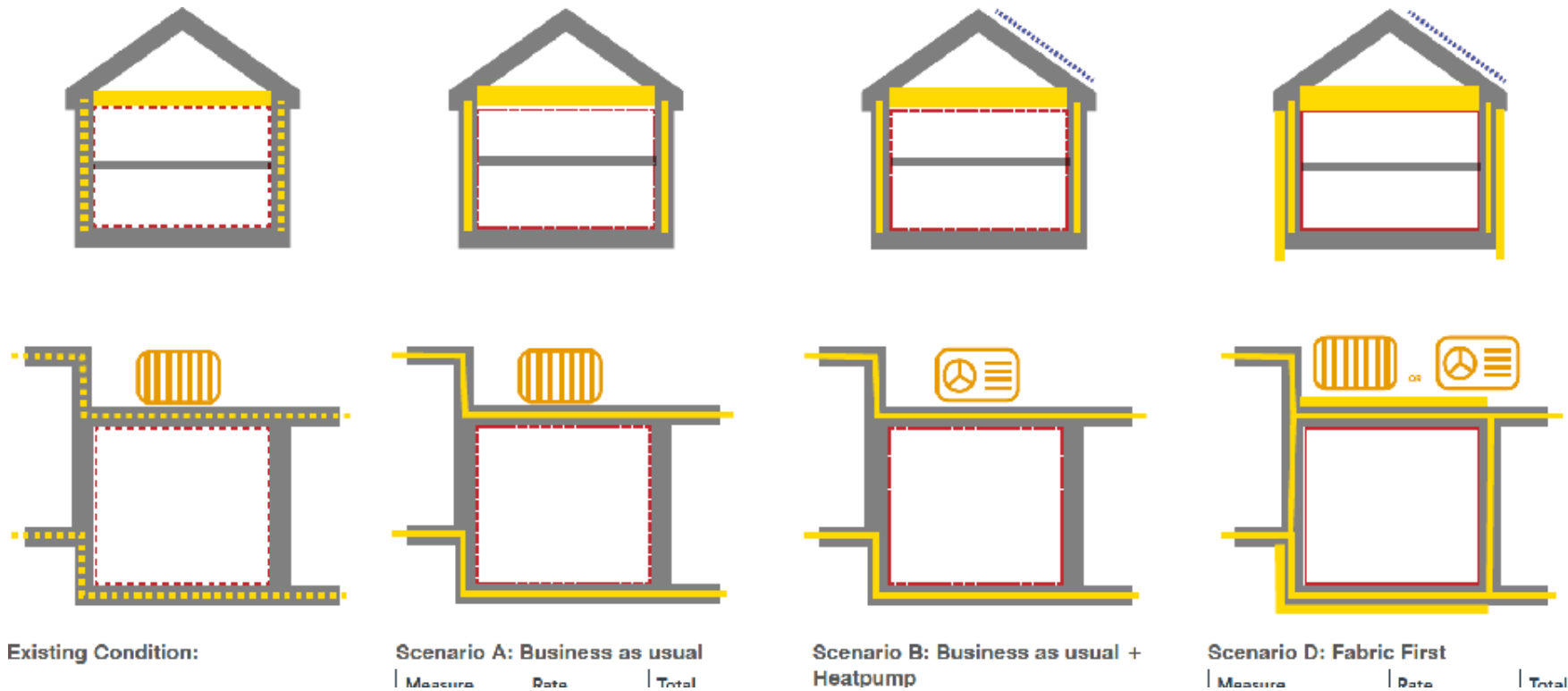
Need to avoid past mistakes...



<http://www.katedeselincourt.co.uk/tag/fuel-poverty/>

Have a whole house plan!

This is a requirement of PAS2035 standard - enabling intelligent phasing of works and helps avoid rework and unintended consequences.



It's not just about carbon!

This work is an opportunity to change and improve homes and lives - it's not just a numbers game!



Case Study:

Smart Meter Enabled Thermal Efficiency at Halton Housing

Lee Reeve,
Lead Innovator,
Halton Housing



UNDERSTANDING YOUR STOCK: ASSET MANAGEMENT & ENERGY EFFICIENCY





Lee Reeve

Lead Innovator, Halton Housing



@Lee_Reeve



<https://www.linkedin.com/in/leereve>



ABOUT HALTON HOUSING



Who are we?

Halton Housing is no ordinary Housing Association. Established in 2005, we've experienced tremendous success. We own and manage over **7,000** homes across Runcorn and Widnes, and across the Northwest.

We have ambitious growth plans and aim to build and acquire over 1,000 homes in the next 5 years. Our customers are at the heart of our business and our vision is Improving People's Lives.





INNOVATION AT HALTON HOUSING

“We aim to embed creativity and fresh thinking into everything we do, providing real solutions to real problems – from how we could enhance the way we deliver services to our customers, to how we develop our neighborhoods, improve our properties and support our people.”

Business Problem



Customer Need



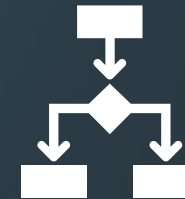
Technology



Academia



Process



Services





PRE-EMPTIVE MAINTENANCE



- Technology developed to become more pre-emptive around stock condition management
- Data sets from temperature and humidity sensors in 100 homes
- Ability to alert when certain conditions exceed pre-defined limits
- Highlighted properties where either building fabric was failing or a behavioral causation
- Interventions in several properties leading to positive outcomes, backed by data
- Leading to a better understanding through data analysis of prone architypes
- Leading to targeted engagement with customers



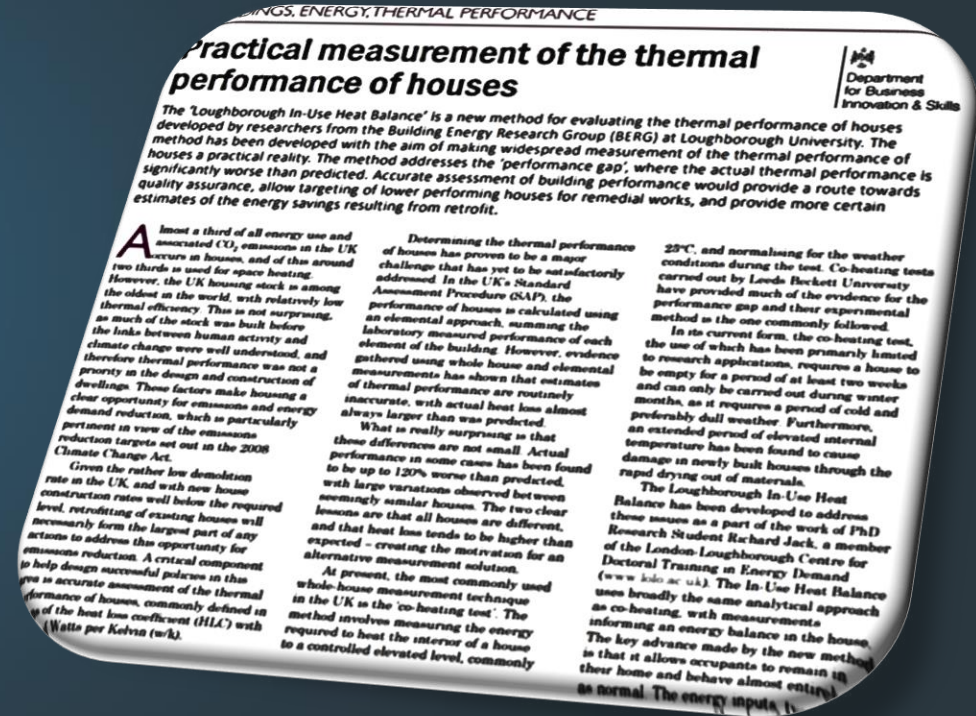
PRACTICAL MEASUREMENT OF THE THERMAL PERFORMANCE OF HOUSES

- Requirement for social landlords to reach EPC C by 2030
 - Reduce Carbon output
 - Our journey to NetZero
- Wealth of data from existing sensor network
- Augment the sensor data with Smart Meter Data
 - Energy input and energy output
- Reach out to academic institutions to understand the data
- Compare results with current methods



PRACTICAL MEASUREMENT OF THE THERMAL PERFORMANCE OF HOUSES

- Addressing the performance gap, where the actual thermal performance is significantly worse than predicted
- Accurate assessment of building performance provides a better route to quality assurance.
- Allows targeting of lower performing houses for remedial work
- Provide more certain estimates of the energy saving resulting from retrofit



Loughborough University

INNOVATION
Improving people's lives



SMART METER ENABLED THERMAL EFFICIENCY RATINGS (SMETER) INNOVATION PROGRAMME



Department for
Business, Energy
& Industrial Strategy

"This funding scheme aims to develop, test and demonstrate technologies that measure the thermal performance of homes, using smart meter and other data"

Technical assessment contractor awarded to a consortium made up of:



Loughborough
University



LEEDS
BECKETT
UNIVERSITY



Halton
Housing

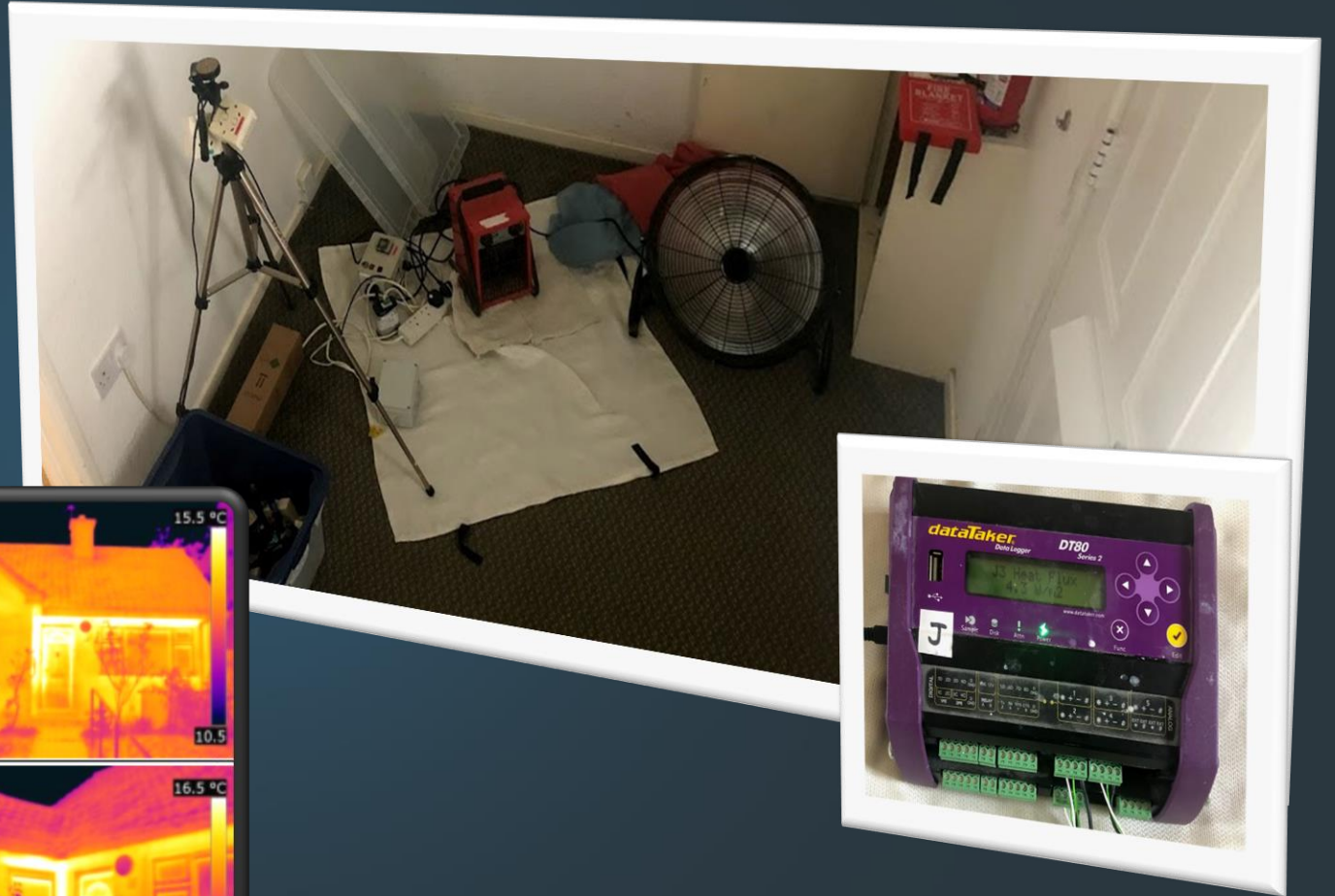


UCL

- 30 homes over 12 months
- 3 weeks of testing prior to customer arriving
 - Actual EPC derived as a baseline
 - Full 2D/3D floor plans of each home



SMART METER ENABLED THERMAL EFFICIENCY RATINGS (SMETER) INNOVATION PROGRAMME



25 Degrees




3 weeks



SMART METER ENABLED THERMAL EFFICIENCY RATINGS (SMETER) INNOVATION PROGRAMME

Airtightness Spreadsheets:



Leeds Sustainability Institute

MINNEAPOLIS BLOWER DOOR DATA INPUT AND CALCULATION

date: 26/09/2019 Version 16e 23 October 2018

test house address: SMETER House 5

company: [blank]

house type: Semi detached

tester: DMS, FT

test reference number: [blank] Blower Door & Gauge Used: Model 3 with DG700

outdoor temp (°C): 17.1 °C Note: ENSURE THAT FLOW SETTINGS ARE IN m³/h - When using the DG700 gauge run baseline pressure adjustment for minimum 60s with fan switched on but not rotating

indoor temp (°C): 20.8 °C

outdoor humidity (%rh): 64.9 %RH

indoor humidity (%rh): 65.3 %RH

outdoor barometric pressure: 995.2 mbar or hPa Calculated Outdoor Air Density: 1.19 kg/m³

indoor barometric pressure: 995.2 mbar or hPa Calculated Indoor Air Density: 1.17 kg/m³

temperature corr. fact. depress.: 0.987

temperature corr. fact. press.: 1.013

wind speed (m/s): 2

baseline pressure diff (Pa) (+/-): Pa

house width: m

house depth: m

house height: m

floor area: m²

volume: 220.6 m³

envelope area including floor: 222.7 m²

Pressure Difference for ELA: 10 Pa

Concrete frame, Vents Open


DEPRESSURISATION

PRESSURISATION

Approx	Ring - O.A.B.C.D.E for BD3 0,1,2,3 for DuctBB	MEASURED FAN PRESSURE (Pa) Max. 90 Pa	MEASURED FLOW (m³/h)	ADJUSTED FLOW (m³/h)	FLOW RANGE OK FOR SELECTED RING?	Adjusted Pressure (Pa)	Ln delta P	Ln Q	Q50 Calculated Flow at 50Pa (m³/h)	Permeability Depressurisation Only (m³/(h.m²))	Air Leakage Depressurisation Only (h⁻¹)
Approx 65 Pa	a	19.4	1704	1680.5	OK	19.4	2.965	7.427	3097.15	13.91	14.04
Approx 57 Pa	a	25.2	1991	1963.6	OK	25.2	3.227	7.583		r²	0.996
Approx 49 Pa	a	31	2323	2291.0	OK	31	3.434	7.737		C _{eq}	234.719 m³/h.Pan
Approx 41 Pa	a	37.5	2637	2602.1	OK	37.5	3.624	7.825		n	0.660
Approx 33 Pa	a	46	2935	2894.6	OK	46	3.829	7.971			
Approx 25 Pa	a	50.3	3199	3155.0	OK	50.3	3.918	8.057		C _i (corrected)	233.967 m³/h.Pan
Approx 20 Pa	a	55.7	3438	3390.7	OK	55.7	4.020	8.129			

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Approx 65 Pa	b	14.6	1091	1106.2	OK	14.6	2.681	7.009	2290.30	10.28	10.38
Approx 57 Pa	b	20.5	1376	1395.2	OK	20.5	3.020	7.241		r²	0.998
Approx 49 Pa	b	27.6	1616	1638.6	OK	27.6	3.318	7.402		C _{eq}	234.031 m³/h.Pan
Approx 41 Pa	a	31.1	1754	1776.5	OK	31.1	3.437	7.484		n	0.586
Approx 33 Pa	a	39.3	1951	1979.2	OK	39.3	3.671	7.590			
Approx 25 Pa	a	47.3	2199	2229.7	OK	47.3	3.857	7.710		C _i (corrected)	231.781 m³/h.Pan
Approx 20 Pa	a	54.5	2399	2432.5	OK	54.5	3.998	7.797			



Leeds Sustainability Institute

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indoor humidity (%rh): 65.3 %RH

outdoor barometric pressure: 995.2 mbar or hPa Calculated Outdoor Air Density: 1.19 kg/m³

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temperature corr. fact. depress.: 0.987

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baseline pressure diff (Pa) (+/-): Pa

house width: m

house depth: m

house height: m

floor area: m²

volume: 220.6 m³

envelope area including floor: 222.7 m²

Pressure Difference for ELA: 10 Pa

Concrete frame, Vents closed

DEPRESSURISATION

PRESSURISATION

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Approx 57 Pa	b	22.1	1376	1357.1	OK	22.1	3.096	7.213		r²	0.995
Approx 49 Pa	b	27.2	1626	1603.6	OK	27.2	3.303	7.380		C _{eq}	161.149 m³/h.Pan
Approx 41 Pa	a	32	1740	1716.1	OK	32	3.466	7.448		n	0.688
Approx 33 Pa	a	38.9	1984	1956.7	OK	38.9	3.661	7.579			
Approx 25 Pa	a	45.7	2326	2294.0	OK	45.7	3.822	7.738		C _i (corrected)	160.675 m³/h.Pan
Approx 20 Pa	a	51.4	2442	2408.4	OK	51.4	3.940	7.787			

PRESSURISATION

Approx	Ring - O.A.B.C.D.E for BD3 0,1,2,3 for DuctBB	MEASURED FAN PRESSURE (Pa) Max. 90 Pa	MEASURED FLOW (m³/h)	ADJUSTED FLOW (m³/h)	FLOW RANGE OK FOR SELECTED RING?	Adjusted Pressure (Pa)	Ln delta P	Ln Q	Q50 Calculated Flow at 50Pa (m³/h)	Permeability Pressurisation Only (m³/(h.m²))	Air Leakage Pressurisation Only (h⁻¹)
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SMART METER ENABLED THERMAL EFFICIENCY RATINGS (SMETER) INNOVATION PROGRAMME



4 x Temperature & Humidity Sensors



Secondary Smart Gas Meter



Secondary Smart Electricity Meter





SMART METER ENABLED THERMAL EFFICIENCY RATINGS (SMETER) INNOVATION PROGRAMME

Outcomes & Learning

- World leading data set monitoring 'lived in' conditions
- Greater insight into the performance of our homes
- How customer behaviours can effect assets
- Target poorly performing homes requiring varying levels of retro-fit
- Prove benefits of investment with data
- Continued monitoring of asset over lifecycle



SMART METER ENABLED THERMAL EFFICIENCY RATINGS (SMETER) INNOVATION PROGRAMME

Future

- Present data to the International Annex 71 conference in March 2021
- BEIS to release data and algorithm to developers / partners
- Development of a set of sensors that can be deployed in a 'lived in' environment for 3 weeks to ascertain a true EPC
- Extension of BEIS monitoring for additional 12 months
- Continue gathering data, new ways to present and gain value
 - Collaborate and share learning within sector
- **Lobby for access to smart meter data**



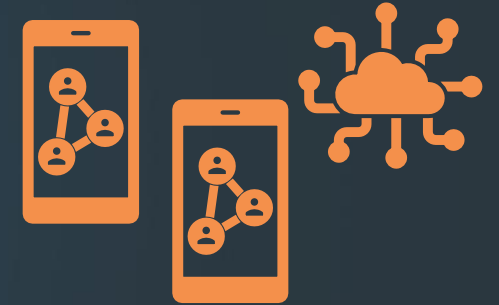
BUILT FORM DATA

Future of data driven asset management

- Review quality and cleanse existing data
- Define clear data strategy
- Review application platforms
- Develop a distributed BIM to include fixed and IoT controlled assets
 - Rich data layers mapped over 2D / 3D floorplans
 - Include GIS level data.
 - Include compliance (Smart or fixed assets)
- Further uses of data – build digital first in the future?
 - Underpin with blockchain for ultimate transparency & accountability



BUILT FORM DATA



GIS Informs BIM. BIM Fuels GIS

By providing a real-world context of an asset's existing environment within which designers and engineers can explore and evaluate design and construction – GIS informs BIM. Then, rich, more accurate models can be utilized to improve the overall operations and maintenance of assets within a larger area – in this way, BIM fuels GIS.

Real world Understanding

The fusion of BIM and GIS provides the power to build a robust context model where geographic information and infrastructure design data are brought together, helping to better understand how assets interact within the context of a real place and geography

More, Better with Less

To build more sustainable and resilient infrastructure, we need more seamless sharing of data and information between BIM design processes and GIS technologies. Breaking down barriers will improve urban planning and management and help us make investments in infrastructure with less negative social, economic and environmental impacts.



FIND OUT MORE:

www.haltonhousing.org/innovation

Lee Reeve

Lead Innovator, Halton Housing



@Lee_Reeve



<https://www.linkedin.com/in/leereve>

FIND OUT MORE:

www.haltonhousing.org/innovation



INNOVATION
Improving people's lives

Roundtable Discussion with Audience

- **Raise your hand to be brought into the webinar & join our speakers**
- **Continue to send questions in via the QnA function if you wish**

Close

23rd September, 13.00 – 14.30 – Financing Energy Efficiency

29th September, 10.00 – 11.30 - Retrofit Part 1 – Scaling up Supply & Demand, and Fabric First

7th October, 10.00 – 11.30 - Retrofit Part 2 – Home Energy Systems

13th October 13.00 – 14.30 – Retrofitting Neighbourhoods

21st October 13.00 – 14.30 - Decarbonising Rural Areas

28th October 10.00 – 11.30 - Getting Communities on Board



THANK YOU
FOR ATTENDING THIS EVENT



@NHC



Northern Housing Consortium

www.northern-consortium.org.uk