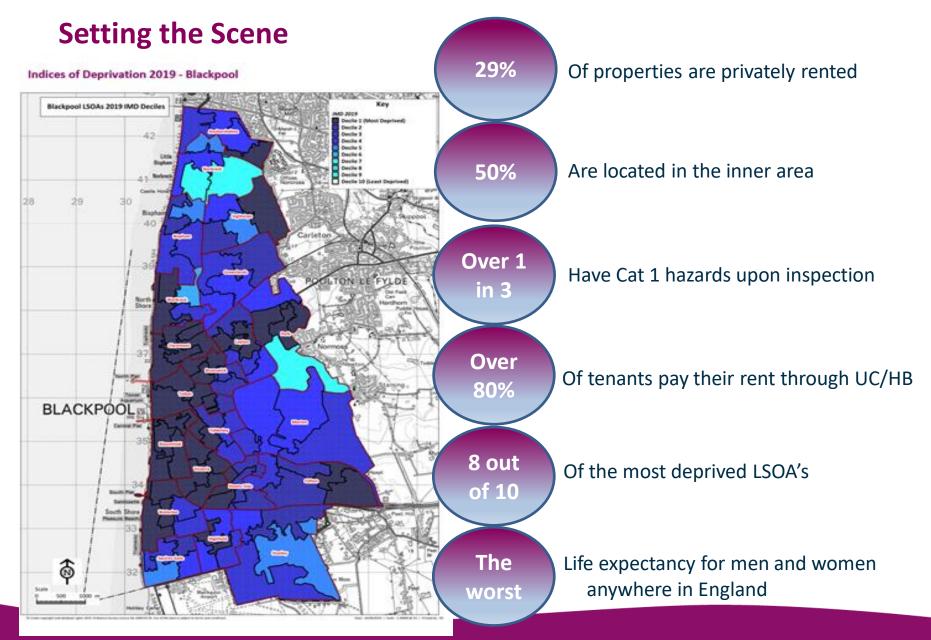


Market Intervention in a Coastal Community

Jenn Nicholls – Private Housing Manager Blackpool Council.



The Blackpool Story

A decline in tourism has left a legacy of former guest houses turned HMO's (mostly s257's) packing in small bedsits

Over supply of poor quality properties and bad management – but high LHA rate, exploited by landlords

No incentive for landlords to improve standards

Transient population – constant churn, single people with happy memories of Blackpool from the past

Many tenants have chaotic lifestyles – not in a position to demand higher standards

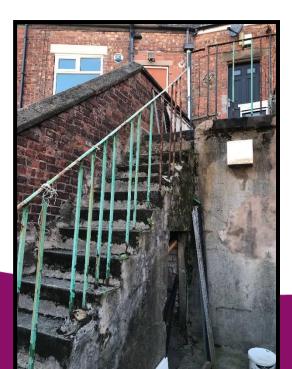
Many absentee landlords and investors purchasing property blind

Core Issues in Coastal Communities



Our approach to enforcement

- Informal approach initially with support for landlords wherever possible
- Comprehensive multi-agency inspection programme through additional and selective licensing
- Wide ranging uses of powers from schedules of work to prosecutions and use of new tools such as civil penalties (67 prosecutions and civil penalties last year)
- 2 entries on the Rogue Landlords Database (imminent)







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Challenges created by COVID-19

- Criminals taking advantage from lack of inspections
- Increase in whole house cannabis farms and trafficking
- Life threatening fire risks
- Lack of landlord visits to their properties

Landlords selective when conducting virtual inspections



Blackpool Initiatives

- Fylde Coast Landlords Forum
 - quarterly meetings with guest speakers
- Bespoke training programmes
 - run for Blackpool landlords and subsidised by Blackpool Council
- The Blackpool Standard
 - trialling a higher standard through licensing
- Potential PRS Leasing Model
 - helping landlords to manage their stock where they are not able
- Remodelling of stock
 - work through our wholly owned company Blackpool Housing Company
- Problematic Empty Properties Group
 - getting empty properties back into use

Asks of Government

- Extend the definition of mandatory licensing to include s257's
- Lobbying for higher standards the HHSRS sets the bar far too low
- More control over the £83m invested into Blackpool through Housing Benefit and the housing element of Universal Credit – we want to see a new Blackpool LHA rate based on space standards and quality
- More control over 'exempt accommodation' where providers state they are offering 'care and support'
- Make enforcement processes quicker and more timely
- More resources made available to increase the capacity of front line staff

Snapshot – Blackpool Housing Company Let's get moving 01253 477222 www.myblackpoolhome.co.uk **Blackpool Housing Company PRS Letting Agency** Development (My Blackpool Home) Full Range of clients **Enabling** Conversions and Support for landlords and delivery of tenants Major/minor new build refurbs schemes Full management service for the Turnkey Council Potential Leasing Scheme arrangements

Snapshot – Blackpool Housing Company (cont...)

Development - New Build

- 210 homes completed 2019
- 485 homes currently under construction
- Site preparation beginning soon for a further
 130 new homes

Development – Acquisitions

505 units by March 2021

Social Lettings Agency

- Over 300 Housing Options clients housed annually
- 70% of tenancies lasted over 12 months
- 57 fully managed landlord portfolios

Social Value: In the last financial year 19/20:

- The number of local residents employed through developments being overseen by Blackpool Housing Company was 91%.
- £2,077,579 was spent through the local supply chain from Blackpool Housing Company Developments (in addition to property and labour costs).





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Plans for the future

- Working closely with Homes England to identify grant funding opportunities for ways to further decrease the density of the PRS within the inner areas
- Progress our Community Housing Fund regeneration plans for the inner area (and lobby for reinstatement of Phase 2)
- Continue to lobby government for more control over HB and the housing element of UC
- Work with landlords and tenants across the sector to continue to raise standards and support wherever we can
- Evaluate the effectiveness of the Blackpool Standard and if successful, widen the scope of the pilot
- Use every power available to us to stop the rogue landlords from saturating the market.

Thank you for listening

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