# APPROACHES TO SOCIAL VALUE MEASUREMENT

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# **INTRODUCTION TO**

# SIMETRICA-JACOBS

#### SIMETRICA-JACOBS

Simetrica-Jacobs is recognised as a leading research consultancy in social impact and social value analysis.

Simetrica-Jacobs is a subsidiary of Jacobs Engineering Group www.jacobs.com

Jacobs



We provide analysis and strategic advice based on the best possible evidence. We use bestpractice internationally endorsed methods for social value measurement (as set out by the United Nations and OECD).

# INTERNATIONAL GUIDELINES AND TRAINING

We have written and contributed to many of the current international best-practice guidelines on policy evaluation and social impact analysis.



- We have trained over 1,000 organisations globally in social value measurement.
- Simetrica-Jacobs provide the flagship training on social value to the UK Government and Daniel Fujiwara is lecturer in social value and policy analysis at the London School of Economics and University of Cambridge.







#### MARKETS AND CLIENTS

**International development** Volunteering Housing **Transport Construction & Infrastructure** Health **Charities** Heritage **Food & Agriculture Education** Media **Sports Arts & Culture Environment** Water sector **Best-practice guidance** COUNC **\$\$**} ARS TATE DANONE KRAFT Sainsbury's Department for International **Cabinet**Office HM TREASURY ~NGLAN UNITED NATIONS Development highways NetworkRail KAISER anglianwater hames B england Water **PERMANENTE**® Keepmoat Airports Government ARUP Canadian Patrimoine SIEMENS Heritage of Ireland canadien BRITISH MUSEUM Scottish MEARS lendlease Department **RSSB** Water for Transport Australian Government **MORGAN ATKINS** Ē **KIER** New Zealand Government SINDALL ENGLISH HERITAGE Te Kāwanatanga o Aotearoa Member of the SNC-Lavalin Group **HIGH PERFORMANCE** SPORT NEW ZEALAND JOHN Harlequins SPORT LEWIS **REDROW** Historic England SPORT **PARTNERS** NEW ZEALAND

CANCER

RESEARCH

#### **SELECTED KEY PROJECTS**

- A303 at Stonehenge World Heritage Site (gained SoS approval in 2020).
- Everton F.C. new stadium at Bramley Moore Dock (approved by Liverpool City Council 2021).
- Heathrow Airport.
- Government Hub scheme.
- Houses of Parliament Restoration and Renewal Programme.
- DCMS five-year programme on the value of arts, culture and heritage.
- DFiD educational programmes in Ethiopia.
- Edinburgh City Centre Transformation Project.





# THE SOCIAL VALUE

# LANDSCAPE

# DEVELOPMENTS IN SOCIAL VALUE

- Social value is becoming increasingly important:
  - Social Value Act and Procurement Policy Note 06.
  - Most Government Departments have social value or VfM leads and teams.
  - Increasing number of companies have social value teams (often taking place of sustainability teams).
  - In public procurement at least 10% of evaluation score allocated to social value.
  - Trend started in the UK but now going global (e.g. Canada, New Zealand, Japan, Australia).
  - Rising prominence of Green Book (now translated in 40+ languages).
  - Social value influencing major schemes and Government decisions.
- To be prepared for social value and incorporating it into your work, you need three key things:
  - i. A social value definition, strategy and objectives (aligned with corporate strategy).
  - ii. Social value commitments (programmes and activities you will deliver as part of projects you deliver and as part of organisation's BAU).
  - iii. A robust measurement framework to measure, track and demonstrate your social value impact.



A To Land

# **RIGOUR IN SOCIAL VALUE**

## MEASUREMENT



# BEST-PRACTICE SOCIAL VALUE MEASUREMENT

#### Social Cost-Benefit Analysis (SCBA)

- 1. Specify project and decide groups with standing
- 2. Identify outcomes
- 3. Measure outcomes (impacts) in quantitative terms over the life of the project
- 4. Monetise all impacts (using framework of ES and CS)
- 5. Aggregate monetary value of benefits (b)
- 6. Estimate **costs** of the intervention (**c**)
- 7. Calculate Net Social Benefits: NSB = b cand Benefit-Cost Ratio: BCR = b/c

This requires a comprehensive assessment of **economic**, **environmental** and **social** impact and value for all key **stakeholder groups**:

- i. Individuals and communities
- ii. Government
- iii. Businesses
- iv. Environment and animals



#### SOCIAL VALUE METHODS



All and

# FUTURE DEVELOPMENTS

IN SOCIAL VALUE

#### **FUTURE OUTLOOK**

- Currently a significant gap between social value measurement in procurement and in business cases:
  - Procurement focuses more on delivery and not so much on measurement (which tends to be qualitative).
  - Business cases assessments use highly technical quantitative SCBA studies often with academic peer review.
- We should see a natural alignment whereby social value measurement in procurement becomes more quantitative and rigorous in line with business case assessments.
- Simetrica-Jacobs is working on a number of initiatives with UK Government and academic institutions to produce standardised definitions and methodologies for social value measurement.
- HACT Social Value in Housing Taskforce and Roadmap.



#### **ROADMAP FOR** SOCIAL VALUE IN HOUSING



Simetrica-Jacobs is delighted to continue our partnership with HACT to deliver the roadmap for social value in housing. This represents the most significant programme of research and development since the inception of the UKSVB.

We will be adding new suites of outcomes to the UKSVB and working closely with HACT on our shared goals: increasing the profile of social value measurement and improving the professionalisation of social value through the production of standards and training.

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