

#### **Homes England Strategic Plan 2023-28**







We're geographically diverse and strategically placed across the country to best support our markets, places and partners.

Together with our partners, we're accelerating the pace of house building, remediation and regeneration across the country.

Working with over 5,000 organisations we're accelerating the pace of house building and regeneration across the country, as we seek to deliver homes and places people are proud to live in – for generations to come.



#### **Focus of our new Strategic Plan**

- Regeneration and place making alongside housing supply, in response to the Levelling up White Paper
- Place based working, with an emphasis on supporting local defined and led solutions
- Long-term partnerships that bridge the gap between the public and private sector, to meet local needs and aspirations
- The quality of what is being delivered as well as the quantity, including championing environmental sustainability, design and beauty in the homes and places that we support



#### **Our mission**

We drive regeneration and housing delivery to create high-quality homes and thriving places. This will support greater social justice, the levelling up of communities across England and the creation of places people are proud to call home.

### Our strategic objectives

**5** interconnected strategic objectives

**3** focused on our overlapping categories of work: places, homes, the sector

**2** objectives setting out our aspirations for the homes and places we will work with partners to create

#### We will... Support the creation of vibrant and successful places that people can be proud of, working with local leaders and other partners to deliver housing-led, mixeduse regeneration with Facilitate the creation of the a brownfield first homes people need approach intervening where necessary, to ensure places have enough homes of the right Our mission Build a type and We drive regeneration and housing tenure housing delivery to create high-quality homes and and thriving places. This will support regeneration greater social justice, the levelling sector that up of communities across England works for Promote the and the creation of places creation of everyone, driving people are proud to high-quality diversification. call home partnership working, homes in welland innovation designed places that reflect community priorities by taking an Enable sustainable homes and places. inclusive and long-term maximising their positive contribution to the natural approach environment and minimising their environmental



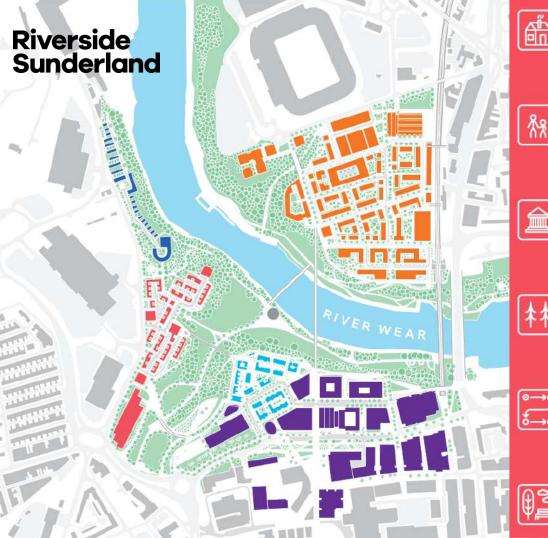














1,000 new homes to rent and buy in four riverside neighbourhoods



1 million square feet of modern offices in a new central business district



a doubling of the resident population of the city centre to 5,000 people



8,000 - 10,000 additional city centre jobs

civic, public and cultural assets including City Hall, the Eye Hospital and Culture House



ubiquitous smart city technology based on Sunderland's new 5G network



an outstanding landscape setting to increase biodiversity and climate change resilience



the UK's first carbonneutral urban quarter



two new bridges across the River Wear to strengthen walking and cycling networks



an urban quarter designed to reduce car dependency and promote active travel



the transformation of St Mary's Boulevard into a stylish city street



investment in the public realm, public art and lighting



## Housing & Community City of Sunderland



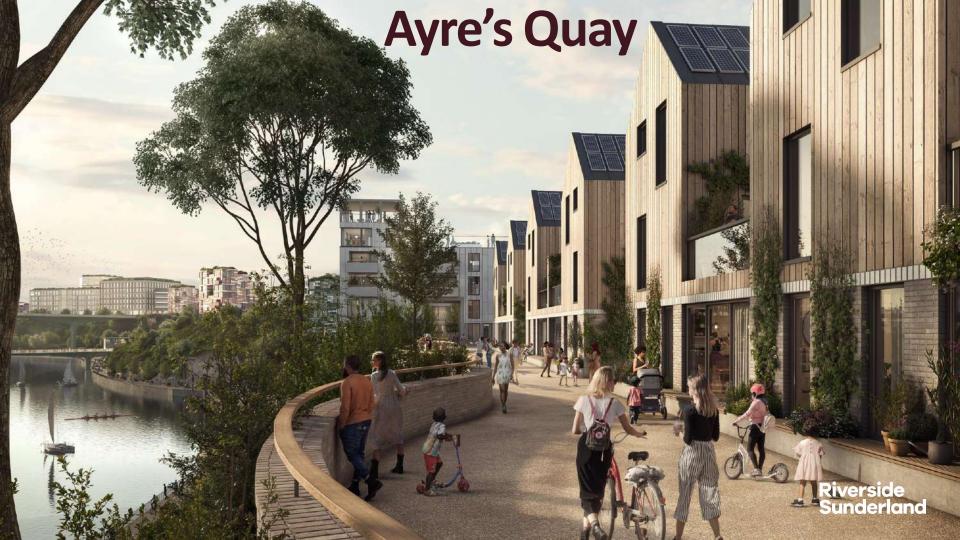












#### **Sheepfolds**



## Employment City of Sunderland











# Leisure City of Sunderland









## Infrastructure

City of Sunderland



# **New Wear Crossing** Riverside Sunderland







# Innovation City of Sunderland





# **National Esports** Performance Hub Welcome to the home of British Esports BRITISH ESPORTS

Riverside Sunderland





# Inspiration City of Sunderland





# Supporting those furthest from jobs market into work

Maggie Cornall,
Director of Operations,
Blackpool Coastal Housing

### **Blackpool Coastal Housing**

- Largest social housing provider in Blackpool
- Manage approx. 5,000 homes
- Main provider of specialist and supported housing in the town









### The situation in Blackpool...

- Blackpool is 1 of 20% most deprived districts/unitary authorities in England
- 28% (7,200) of children live in low income families.
- Life expectancy for both men and women is lower than the England average
- High rates of early deaths from serious illness such as cancer and lung disease

- Low employment rate
- Proportion of people claiming out of work benefits is double the national average
- Approx. 17.8% of the working age population in Blackpool have no formal qualifications
- 10% of young people are not in education, employment or training









# Why are we involved in an employment and activity project?

- Housing isn't just about bricks and mortar... but that's a good place to start.
- Our commitment to Blackpool Council:
  - Economy
  - Community
- Our moral responsibility as an anchor institution in Blackpool
- Our relationship with tenants
- Our reputation in the town with non-tenants
- Our assertive approach
- Makes good business sense:
  - ASB
  - Void Turnover
  - Rent arrears





### More Positive Together Key Stats (BCH)...

- 2952 Participants working with us
- 398 people into work
- 248 people into training or education





### **Building stamina / hooking in**

- Gym passes with Active Blackpool for 6 months
- Promenade/ Beach clean with participants
- Sports day at Stanley Park for participants and their children – consisting of Football, rounder's, relay races, long jump, face painting & cricket.
- Bike Re-cycle for participants to be involved and receive their own bike for transport.
- Table Tennis at the community centres with Participants.



# Learning from MPT: BCH Housing Plus services helping to deliver better health outcomes...

- Jobs, Friends and Houses
- Positive Transitions
- Housing for people with Learning Disabilities



## Questions...

Thank you...











# Who we are

A partnership of thirteen north east housing providers, some with charitable status, working with tenants, residents, communities and stakeholders to deliver a coordinated, strategic approach to employability.

Reduce barriers to employment and enable individuals to realise their potential as independent and valued members of their community.

Our partners

























gentoo



Introductory copy goes in here and looks like this.

- Bullet points go here and look like this, the point size isn't fixed and depends on the content
  - o Level 2 builet points go here and look like this, some are longer than others
  - Bullet points go here and look like this, the point size isn't fixed and depends on the content







### twice as likely to be out of work

twice as likely to be disabled

twice as likely to work in lower skilled jobs

paid a

third less

key role in

boosting growth, raising living standards and reducing inequalities



# Action occused customer journey.

Hollowing the initial engagement, we will apply a person-centred approach to delivery that understands and addresses barriers people face that might prevent them from being economically active.

As social housing providers we have for a long-time been mindful of a broader spectrum of these employment barriers including mental health, illness, caring/childcare responsibilities, benefits, transport, location, confidence, and motivation.

#### Whether it be to...

- ✓ Help to **BOOST** someone's confidence
- ✓ Develop soft skills
- ✓ Broker relationships and forge links with potential employers

Our approach touches levels which do not revolve around general skills activities; rather focus on the person and their immediate needs.







Building brighter futures.



# Fair Foundations Place Approach Better Places Webinar

June 2023

# Mission Provide a strong foundation for life







#### Homes

Provide as many good quality homes as we can

#### Customer

Deliver an excellent customer service

#### Place

Shape strong, sustainable places for our communities

## How Karbon wants to help in Places



Physical
Providing good
homes people can
afford and strong
place making



People
Supporting
people living in
our communities



Processes
Using local
suppliers - outcome
driven work using
local supply chains



# Fair Foundations - a new approach

Everyone deserves a fair chance to realise their potential, wherever they live.

What? A new approach to evaluating places and interventions based on the concept of the foundational economy.

**How?** A coalition of active, willing, like-minded partners to tackle the challenges of left behind places.



## **Sector recommendations**

### What housing associations and anchor institutions can do



- No zero hours contracts
- Grow your own employment initiatives
- Employability support in left behind places



 Help customers and colleagues to overcome barriers to travelling to key employer locations



 Support for childcare outside school hours



Focus hardship funds on left behind places



- Partner with other employers and local authorities to colocate service points to support high streets
- Upgrade social infrastructure in left behind places

# The 'Karbon Impact' Areas

# **Karbon Impact Areas**



Identify areas of high need and high stock concentration



**Detailed research** into challenges, strengths and potential interventions



**In-depth consultation** and engagement



Place shaping action plan

# Actions we are taking in places



Residual household income
Real Living Wage
No zero hours contracts



Employment
Skills hub
Paid placements
'Unlocking Social
Value' Opportunities



Homes
Decarbonisation
Flooring Trial



Family
Out of hours
childcare
Support for young
people



Place
High street
Garage sites
Local procurement

# An example of what we are doing in our places:

Newstart 2023

## **Boosting employment**



North East's employment rate is 71.8% compared to a national rate of 75.7%



UK's national unemployment rate for workers aged 16+ is 3.7% but 4.1% in the North East



Our unique position as place-based housing associations



## **Collaboration Innovation**

Our unique position as place-based housing associations

Utilising UK CRF funding in 2022, North of Tyne based Housing Providers collaborated to create an innovative solution to combat 'worklessness'.

73 new, fully funded 5 month 'career starter' roles were created exclusively for social housing tenants, across 23 employers.

46 out of 72 placements secured permanent roles either with their placement employer or another organisation.



## Place – based Newstart

Newstart is a fully funded work placement by Karbon, which provides 5 months' work experience, up to a maximum of 30 hours per week for Karbon customers, their children or non-dependants.

These hours are flexible, and the **number of hours**, and work patterns are flexible

2023 cohort – 9 employers, 17 roles fulfilled(2 from Byker and 9 from Stanley)



The initiative is
heavily linked to
place shaping, and
priority has been
given to customers
living, and
organisations
operating in in Byk
and Stanler

# Place Shaping in Stanley, County Durham

# Place Shaping Underway in Stanley

Acquisition of the Stanley Board School



It is **early days**, but we're committed to exploring ways in which we can support the revitalisation of Front Street.

These things take time, but we are working hard to find an approach for the Board School that works for us, stakeholders and the community.

# Place Shaping Underway in Stanley

What **could** the Board School become?











# Thank you. Let's hear your thoughts!

Victoria.Keen@KarbonHomes.co.uk

Suzanne.Jobson@KarbonHomes.co.uk



# **Homes England Local Government Capacity Centre**

Lisa Cattanach, Head of Learning – Local Government

**Capacity Centre** 



# Our strategic objectives

**5** interconnected strategic objectives

**3** focused on our overlapping categories of work: places, homes, the sector

**2** objectives setting out our aspirations for the homes and places we will work with partners to create

#### We will... Support the creation of vibrant and successful places that people can be proud of, working with local leaders and other partners to deliver housing-led, mixeduse regeneration with Facilitate the creation of the a brownfield first homes people need approach intervening where necessary, to ensure places have enough homes of the right Our mission Build a type and We drive regeneration and housing tenure housing delivery to create high-quality homes and and thriving places. This will support regeneration greater social justice, the levelling sector that up of communities across England works for Promote the and the creation of places creation of everyone, driving people are proud to high-quality diversification. call home partnership working, homes in welland innovation designed places that reflect community priorities by taking an Enable sustainable homes and places. inclusive and long-term maximising their positive contribution to the natural approach environment and minimising their environmental



## **Our Strategic Plan says**

"We will work with our partners in local government in a bespoke way, tailoring our offer to reflect a place's capacity and ambitions.

Our Local Government Capacity Centre will continue to work with local government to develop and deliver technical advice, guidance and tailored support packages. This will draw on the skills and resources from across the Agency and its partners.

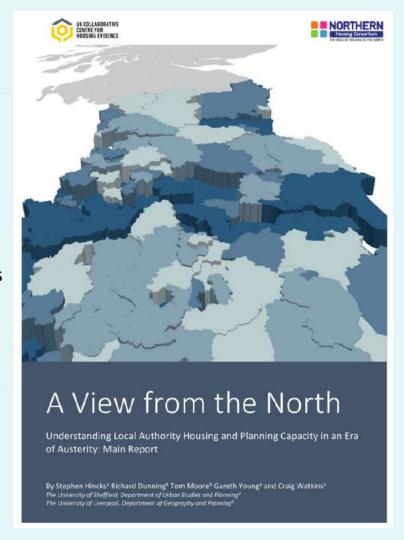
... to provide local authorities with training and support to develop their housing and regeneration expertise. We will also produce resources that explain standards and good practice in areas such as design quality, placemaking, building safety and sustainability and, where possible, provide support to help partners adopt these."



The Local Government Capacity Centre (LGCC) develops, curates and designs well structured, accessible offers for local government and their partners to increase capacity and skills, drive regeneration and housing delivery, and create high quality homes and thriving places

## **Effective and efficient support**

- recognise local leaders and partners best placed to understand opportunities in their area, but don't always have the capacity or capability required to implement their visions
- LGCC established to respond to identified gaps
  - reduces risk of failure with partners and improves capability and capacity to deliver high quality outcomes
- Northern Housing Consortium research shows issues are particularly significant in the north
  - change in net expenditure per authority in the north between 2010-11 and 2018-19 -54% for housing and -65% for planning and development services
  - across rest of England -34% for housing services and -50% for planning and development services
- our work must help "level up" communities



## Our offers to date Learning programmes

- bi-annual 2-week programmes
- over 43,500 registrations to date
- 14 sessions in upcoming Summer Learning Programme (10 to 20 July)
- aligned with Strategic Plan themes
  - quality and sustainable homes
  - market diversification
  - placemaking and levelling up
  - working with local placescapacity and capability

### **Public Practice**

- LGCC invested seed money in 2022 to expand service to the north-east, north-west and Yorkshire and the Humber
- follow on investment from Department for Levelling Up Housing and Communities (DLUHC) has expanded this offer to all regions across England

# Launching from autumn 2023 Housing Information Hub

- a central index to signpost users to relevant information
- targeted at housing and regeneration
- existing GOV.UK resources
- other approved shareable sites, guidance information and tools

### **Factsheets**

 content to support local authorities being developed from trusted sources

## Place readiness assessment tool

- to be directly usable by authorities and colleagues to assess local government capacity
- developed in response to LGCC research revealing gaps in awareness in authorities of readiness/capacity for delivering housing, impacting ability to deliver housing and regeneration





- sign up for learning programmes at gov.uk/guidance/explore-housingdevelopment-learning-events-forlocal-government until 3 July – but places booking fast!
- view materials from our previous learning programmes on <u>YouTube</u>

- look out for further resources coming this autumn and our winter learning programme in January
- contact the LGCC team at cce@homesengland.gov.uk



enquiries@homesengland.gov.uk 0300 1234 500 gov.uk/homes-england

