

Electric Cooker Installation

Important information regarding this service

Please note that due to stopping restrictions we are unable to offer our Connection Services for London Red Route addresses.

Who Installs our Electric Cookers?

All our electric cookers are connected by fully qualified electrical engineers from a third party organisation specialising in this service. Our electrical engineers will not disconnect gas cookers or cap off gas supplies.

If you currently have a gas cooker installed and you have purchased an electric cooker, your gas cooker must be disconnected, gas supply capped off and the gas cooker removed prior to our engineers visit. You must also have a suitable electrical connection point installed.

Before ordering a connection service, please check:

- There is enough space for your appliance
- There is access to the working electrical cooker socket.
- That all wiring and the electrical cooker socket conforms to all current standards and regulations
- That any carpentry alterations are not required as we are not able to offer this.
- That there is sufficient, safe clearance above and around the cooker site so as not to pose a fire or health and safety risk - **That there is no combustible material behind the cooker location. For example, for dual fuel cookers, the area directly above the cooker must not have any power points, switches, boilers or alarm sensors. Also, there must not be any flammable material such as wallpaper, wood, fabric wall coverings, curtains or shelving.**
- Please check there are no extensions to the electrical connections as we will not be able to complete the installation if any of these exist.

What we do:

Assess the installation of your old appliance

- Check any plinths or panels can be easily taken off and re-fitted
- Check the existing machine aperture will accept the new machine.
- Check there are no obvious faults with the existing machine
- Check the condition of the flooring and adjacent units
- That the connection point is within 1 meter of the planned siting of the cooker

If our engineer is satisfied that all of the above conditions are met, the connection will be attempted. Our Engineer will then

- Safely disconnect your old electric cooker
- Unpack and check your new electric cooker
- Evaluate and connect to an existing working electrical cooker socket. Please note that your wiring and existing electrical cooker socket must meet current regulations and standards

otherwise we will not be able to carry out the connection. For examples of cooker sockets see illustrations below

- Connect your new cooker to the existing working electrical cooker socket.
- Test your new electrical cooker to make sure its fully operational, working and is safe to use
- Take your old cooker away if this has been selected at the point of order
- Take away all packaging for recycling if you require us to do so

Examples of suitable Electrical Cooker Connection Points



Please note we will not connect Free Standing Electric or Range Cookers to standard plug sockets

What we do not do:

- Connect into standard plug sockets
- Make any alterations to existing wiring or connections
- Install to any extended electrical connections
- Connect the appliance if the space presents a fire or safety risk
- Connect the appliance if the space is not suitable
- Disconnect or remove built in or integrated appliances

Please ensure that the person present when connection takes place is of legal age. The connection will have a check list to be signed before the process is completed

Appliance Removal

As part of our delivery service we also provide an eco friendly removal service for old large kitchen items and televisions over 40" free of charge. When delivering your new appliance the drivers can take away the old appliance, this will then be disposed of by us in an environmentally friendly manner. We also remove all the product packaging, which is taken back to our warehouse and recycled - following the directive from the WEEE regulations. – **Please note this will only be carried out at the point of delivery or in the case of cookers at the point of connection. We cannot return at a later date to carry out this service and it is your responsibility to ensure that all items for disposal are ready at the time of delivery.**

With effect from July 2007, the UK's Waste Electrical and Electronic Equipment (WEEE) Regulations encourages business and consumers to arrange collection and recycling of household electrical appliances. Electronic waste is one of the fastest growing waste streams increasing 5% per year, it has been estimated that landfill space in the UK will run out within the next 10 years. To fulfil our obligations as a retailer, Our Electrical supplier has contributed to the Valpak WEEE Distributor Take Back Scheme www.valpack.co.uk

If you wish to utilise our removal service for Laundry appliances, Dishwashers, Cookers, Refrigeration products and large screen Televisions 40" and above, simply check the box beside 'Removal of Old Appliance' on the products detail page when placing your order.

Please note that Laundry and Dishwasher appliances will only be removed if disconnected and free of excess water. Refrigeration items must be fully disconnected and defrosted. Cookers can only be removed if disconnected and externally clean. Televisions must be unplugged and fully disconnected from other audio/ visual devices; additionally the TV must be 'free standing', we are unable to remove a television if it has been built-in to a cabinet or is mounted on a wall or wall bracket.

Unfortunately, we are not able to provide this service for range cookers, audio and small domestic appliances. To dispose of these items and to find out how you can minimise your effect on the environment please visit www.recycle-more.co.uk You will also find advice and tips on how to recycle waste electrical goods and other household items, making it quick and easy for everyone to recycle-more!